



CITY OF MOORPARK

CITY ENGINEER/PUBLIC WORKS DEPARTMENT | 799 Moorpark Avenue, Moorpark, California 93021

Main City Phone Number (805) 517-6200 | Fax (805) 532-2555 | moorpark@ci.moorpark.ca.us

RE: Senior Dial-A-Ride Program

Dear Resident of Moorpark:

Thank you for your interest in the City of Moorpark's Senior Dial-A-Ride Program. This service is for Moorpark residents aged 62 and older for travel within the City.

Please complete the enclosed application and send it to the City of Moorpark, Attn: Shaun Kroes, 799 Moorpark Avenue, Moorpark, CA 93021. If you have any questions about the application, please call 805-517-6257.

I have enclosed information on Moorpark City Transit and the City Paratransit Dial-A-Ride service and some regional transit systems as well. If I can be of any further assistance, please do not hesitate to call me at 805-517-6257, and I will be happy to assist you.

Sincerely,

Shaun Kroes
Senior Management Analyst

Enclosures



Moorpark City Transit Senior Dial-A-Ride Application

Please complete this form, or have someone complete it on your behalf. Please print or type.

Your Name:		
Street Address:		
City:	State:	Zip Code:
Phone:	Birth Date:	
Do you require a personal attendant? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Do you use any of the following? <input type="checkbox"/> Wheelchair <input type="checkbox"/> Cane <input type="checkbox"/> Walker		
Emergency contact person:		Relationship:
Address:		Emergency Phone:
City:	State:	Zip Code:
I certify under penalty of perjury that the information contained in this application is true and correct.		
Signature:		Date:

Please return completed form to:
City of Moorpark Transit
799 Moorpark Ave., Moorpark, CA 93021
805 517-6257

Transit Programs

General Transportation

Moorpark City Transit - Moorpark City Transit operates Monday through Friday, and Saturday, except the following City holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). There are two fixed routes available Monday through Friday. Each route consists of a one-way loop of approximately sixteen miles, with about forty stops. Route 1 operates from 5:10 a.m. to 8:00 p.m. and circulates in a counter-clockwise loop around the City. Route 2 operates from 5:00 am to 7:50 pm and circulates in a clockwise loop around the City. On Saturday, one bus operates 8:00 am to 5:00 pm, traveling in a back and forth route, circulating through the downtown area. Fares are \$1.00 Students/Adults, 50¢ Seniors/Disabled.

VISTA-East - An Inter-City express bus, VISTA-East connects Moorpark and Moorpark College with the cities of Simi Valley and Thousand Oaks. It meets with other VISTA routes, linking all Ventura County cities, the Warner Center in Canoga Park, and CSUCI. Fares are \$1.25 Students/Adults, 60¢ Seniors/Disabled. Free transfers are available between Moorpark City Transit and VISTA East. Please request a free transfer when first boarding Moorpark City Transit or VISTA East (whichever bus you enter first). For more information call 1-800-438-1112 or www.goventura.org.

Metrolink - The Ventura County Line of the regional commuter rail service goes from Ventura to Union Station in downtown Los Angeles. There are fourteen (14) Metrolink trains daily plus seven (7) Amtrak trains that connect Moorpark to Union Station in Los Angeles and the entire Metrolink System. Fares are by zone and vary by distance traveled. For more information call 1-800-371-5465 or www.metrolinktrains.com.

Amtrak - Amtrak provides nationwide rail service with select trips stopping in Moorpark. For fare & schedule information call Amtrak at 1-800-872-7245 or www.amtrak.com.

Specialized Transportation

Moorpark Senior Dial-A-Ride - The City offers Senior Dial-A-Ride service to residents aged 62 and older. This is an origin to destination transportation service. A one-page application must be completed in order to enroll in the program. The rider pays \$1.50 each way, and the City subsidizes the rest of the fare. The service is operated by contract with MV Transit. They have wheelchair accessible vehicles available. Applications for senior DAR service are available at City Hall, Moorpark Active Adult Center, City website, or by calling 805-517-6257. Senior Dial-A-Ride operates 5:00 am to 8:00 pm Monday through Friday and 8:00 am to 5:00 pm on the weekend.

How to Order a Ride: Once enrolled in the program, call MV Transit operators at (805) 375-5467 for a ride at least 2 hours in advance of needing the ride. When calling tell the

operator “I’m a Moorpark Dial-A-Rider”. Wheelchair accessible rides are available, but if you are traveling with a wheelchair, call at least a day in advance to book your ride; be sure to tell them whether you have a wheelchair or a scooter.

If you will be waiting for your ride inside a building’s lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

Fee: \$1.50 each way. Exact change is required.

Hours of Operation: 5:00 am to 8:00 pm Monday through Friday, and 8:00 am to 5:00 pm on the weekend, excluding City holidays.

Disabled Paratransit - Moorpark ADA Paratransit service works just like the Senior Dial-A-Ride with some additional services. It is available to any person qualified with a disability regardless of age. The ADA Paratransit provides origin to destination transportation throughout Moorpark, Simi Valley, Thousand Oaks, Westlake Village, Oak Park and Camarillo. Transfers are available between Oxnard/Ventura, and LA County.

To qualify, a person must become “ADA certified.” A four-page application must be completed in order to enroll in the program. Applications are available at the Active Adult Center, by calling Shaun Kroes at City Hall (805-517-6257), or by calling the Ventura County Transportation Commission at 1-888-667-7001. A representative of the Ventura County Transportation Commission will contact the applicant for an assessment interview. Once approved, the applicant is deemed “ADA certified” in compliance with the Americans with Disabilities Act of 1990. Wheelchair accessible rides are available. If you are traveling with a wheelchair, please call at least a day in advance to book your ride.

How to Order a Ride: Once enrolled in the program, call MV Transit at (805) 375-5467 for a ride at least a day in advance for Inter-City travel between Camarillo, Oak Park, Simi Valley, Thousand Oaks, or Westlake Village. Call at least a day or more in advance if you want to transfer to an adjoining ADA service such as Gold Coast Transit Access Dial-A-Ride, or Los Angeles County Access Paratransit Service. You may call the same day at least 2 hours in advance of needing the ride for travel inside Moorpark unless you are traveling with a wheelchair or scooter (requires a day’s notice). When calling, please tell the operator “I’m a Moorpark ADA rider”.

If you will be waiting for your ride inside a building’s lobby, let the operator know.

If you have an appointment you need to get to by a set time, let the operator know.

Fee: \$3.00 each way for trips to Simi Valley, Thousand Oaks and Westlake Village. Exact change is required.

\$4.50 each way for trips to Camarillo, Oak Park and the Gold Coast Access transfer point.

Hours of Operation: 5:00 am to 8:00 pm Monday through Friday and 8:00 am to 5:00 pm on weekends for travel within Moorpark. 6:00 am to 6:00 pm for Inter-City travel Monday through Friday. Weekend Inter-City travel available 8:00 am to 5:00 pm for travel to/from Thousand Oaks, Westlake Village, and Oak Park. Excluding City holidays.